



THE MASTER WINDOW & CONSERVATORY Installers Association

The Association which represents 'Qualified' installers throughout the UK

Technical & Legal Information for Construction Professionals



Coronavirus

Questions to ask customers before a Sales Person, Surveyor or Installers attend

1. Have you, or any close family or friends, been away in the last three weeks that you may have had contact with?
2. Have you, or any family member, been sent home due to being in contact with a work colleague showing signs of the virus?
3. Have you, or any family member, been advised to self-isolate?
4. Have you, or any family member, shown signs of the virus and been admitted to hospital?

It would be important that before attendance, you ring your customer, give them the name(s) of the people attending from your company and confirm that all checks have been carried out (as above).

You may wish to suggest to your customers that if requested, any representative of your company will wear a face mask and surgical gloves if that would make the customer feel more comfortable.

I am sure we all understand the general public's fears and concerns over the virus.

Please do all keep well and take care over the following weeks.

You also will need to satisfy your customers before attending their property that all of your staff can answer 'NO' to the above 4 questions.

D Waterworth BSc (Hons) FCABE MEWI
Chartered Building Engineer / Building Surveyor
Expert Witness / Accredited Mediator.

TECHNICAL & LEGAL INFORMATION

Mr D Waterworth
Bsc (Hons) FCABE MEWI

Chartered Building Engineer
Building Surveyor
Expert Witness
Accredited Mediator

A leading Expert in
Construction Disputes,
Litigation and Dispute Resolution.

